



WESTOVER
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE

NOVEMBER 1, 2025

COMMUNITY NEWS

As we welcome November, it's time to celebrate gratitude, good food, and great company! Here are a few updates, tips, and ideas to help make your Thanksgiving season safe, delicious, and stress-free.

Before the cooking begins, keep in mind:

- Never leave the kitchen unattended while cooking.
- Keep paper towels, utensils, and oven mitts away from open flames.
- Have your fire extinguisher close by.
- Frying a turkey? Do it outside, away from homes and trees, and make sure it's completely thawed first.

MAINTENANCE TIPS

Hunt Resident App and Online Portal: Did you know you can submit a routine maintenance request through the Hunt Resident App or Website Portal? It's a quick and easy way to manage your home needs! Plus, you can view your open work orders and service history right from the app.

- **Routine Requests Only:** Please note that the Online Portal/Mobile Application should only be used to place routine work orders. If you have an emergency or urgent work order, please contact our office by calling (413) 331-6511. We're available 24/7 for emergency work orders.
- If you have questions about an open work order, please call our office for updates. If you place an additional work order for an already open request, the new work order will be cancelled and merged with the previously open ticket.

We work diligently to ensure all work orders are completed in a timely manner. If you have any questions about a work order, open or recently completed, call our office for additional information.

Resident Heating Check Reminder: As cooler weather approaches, we recommend all residents perform a quick heating check to ensure their systems are working properly before the season changes. Here's how:

- Set your thermostat to "Heat" mode and adjust the temperature to 65°F.
- Wait about 15 minutes, then check if your radiators are warming up.
- If you notice that your unit isn't heating properly, please submit a maintenance request so we can address it early.

Safety Tip: Keep all flammable items—such as curtains, furniture, and bedding—at least three feet away from radiators and heating units. This helps prevent fire hazards and ensures safe operation of your heating system.

Daylight Savings – November 2nd, 2025

Don't forget to set your clocks back one hour on Sunday, November 2nd, as daylight saving time ends. With the sun setting earlier, it's a good idea to leave a light on in the evening for safety and visibility.

Office Contact Information



(413) 331-6511



WestoverLeasing@HuntCompanies.com



www.WestoverFamilyHousing.com

TRASH & RECYCLING

Trash – Every Wednesday

Recycling – Wednesday, November 12th, and November 26th

- Please place bins at the curbside after 6:00 PM the evening before collection.
- Ensure bins are at the curb by 7:00 AM on collection day.
- All receptacles are to be removed and stored by 8:00 PM on collection day.

COMMUNITY NEWS & EVENTS

RESIDENT REVIEWS

- ★ "The Maintenance team promptly arrived early in the morning and took care of the problem that I had with the wasps and the wasps' nest. Great customer service acumen."
- ★ "We are very pleased with the quality of the work done. John, the maintenance person who did the work, was very professional, polite, and did outstanding work."

UPCOMING COMMUNITY EVENTS

APPLE DESSERT BAR

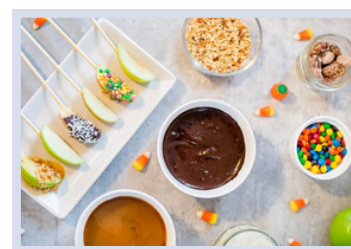
Date: Thursday November 13th

Time: 1:00 PM – 3:00 PM

Location: Westover Community Center

While it may not feel quite like fall yet, the season is here!
Get ready to show off your spooky spirit!

Join us at the community center to celebrate fall with a caramel apple dessert bar!
Customize your apples with a variety of dips and toppings for a fun and sweet treat!



DIY GINGERBREAD HOUSES

Date: Friday, November 21st

Time: 3:00 PM – 5:00 PM

Location: Westover Community Center

Did you know that November 21st is national gingerbread cookie day? In celebration, join us at the community center to decorate a paper gingerbread house! We are so excited to see what creations you come up with!



UPCOMING LOCAL EVENTS

14TH ANNUAL BLACK TIE & SNEAKERS GALA

Date: Friday, November 7th

Time: 5:30 PM

Location: Log Cabin Banquet & Meeting House 500 Easthampton Road Holyoke, MA

It's time to have some fun for a great cause! Join us for an evening of fun with a sit-down dinner, lavish raffle baskets, photo booth, new this year Plinko!, cigars on the patio, live auction and dancing for more information [CLICK HERE!](#)



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Contact
Lorraine Holley

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Senior Director of Operations
Nancy Goodman

✉ Nancy.Goodman@HuntCompanies.com

2025

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
						01
02 Daylight Saving Time Ends	03	04	05	06	07 14th Annual Black Tie & Sneakers Gala	08
09	10 Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12	13 Apple Dessert Bar	14	15
16	17	18	19	20	21 DIY Gingerbread Houses	22
23	24	25	26	27 Thanksgiving OFFICE CLOSED	28	29
30						