



**WESTOVER**  
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

# COMMUNITY DIRECTOR UPDATE

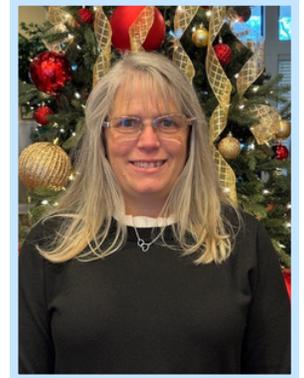
## JANUARY 1, 2026



### WELCOME

#### **Jennifer Dorsey, Community Director**

We are excited to introduce Jennifer as our new Community Director at Westover! Jennifer comes to us from Havelock, NC, where she previously served as a Maintenance Supervisor at MCAS Cherry Point. She has been with the company for 15 years and is thrilled to move back north to be closer to family. Jennifer is looking forward to working with the residents at Westover, and her motto for this transition is: **“New Year, New Team, BRIGHT New Beginnings!”** Please join us in giving Jennifer a warm welcome!



### COMMUNITY NEWS

#### **MLK Holiday Office Hours**

The Community Offices will be closed on **Monday, January 19th**, in observance of the MLK holiday and will reopen at **8:00 AM on Tuesday, January 20<sup>th</sup>**. If you have an emergency maintenance-related issue, please call (413) 331-6511.

#### **Holiday Decorations**

As a reminder, all holiday decorations must be removed by **January 10th**, in accordance with the community guidelines. For a copy of the community guidelines, go to [WestoverFamilyHousing.com](http://WestoverFamilyHousing.com)

#### **How to dispose of your live tree after the holiday?**

You can dispose of your Christmas tree for FREE at the Department of Public Works, but you **MUST** register first at [ChicopeeMa.gov](http://ChicopeeMa.gov). Please ensure that you remove all tinsel, ornaments, and hooks. They will not be taken in bags. Please be advised that they are closed on Sundays and Mondays.



#### **Winter Weather Safety & Snow Removal Guidelines**

As winter weather arrives, we ask all residents to observe the following guidelines to ensure community safety and efficient snow removal operations:

- **No Roadway Parking During Snowfall:** Parking is strictly prohibited on all roadways and grass areas during impending or active snowfall. Please monitor weather forecasts closely. Vehicles must be removed prior to a storm so that road surfaces can be pre-treated and cleared effectively. Any vehicle left on the roadway during snow removal or treatment will be subject to towing at the owner’s expense.
- **Snow Removal from Driveways and Sidewalks:** When clearing your driveway and sidewalk, do not shovel or snow blow snow into the main roadway. This creates hazardous conditions, narrows the road, reduces visibility, and increases the risk of accidents. Please place snow onto the lawn area adjacent to your driveway.

We appreciate your cooperation in keeping our community safe and ensuring that snow removal operations can be completed efficiently.

### Office Contact Information

- ☎ (413) 331-6511
- ✉ [WestoverLeasing@HuntCompanies.com](mailto:WestoverLeasing@HuntCompanies.com)
- 🌐 [WestoverFamilyHousing.com](http://WestoverFamilyHousing.com)

### TRASH & RECYCLING

- Trash** - Every Monday
- Recycling** - Monday, January 5th & Monday, January 19th
- Please place bins at the curbside after 6:00 PM the evening before collection.
  - Ensure bins are at the curb by 7:00 AM on collection day.
  - All receptacles are to be removed and stored by 8:00 PM on collection day.

## RESIDENT REVIEWS

- ★ "The repair and maintenance crew was top-notch. Timely, kind, and cool people solved the problem the same day."
- ★ "He arrived promptly and resolved the issue instantly! My family and I are very pleased with his performance! He arrived within 30 minutes of me submitting it as a routine maintenance and not as an emergency. This is something I am very grateful for. He made us a priority and took care of everything!"
- ★ "Both maintenances did a fantastic job and repaired all the issues we encountered. Professional and courteous. Did such an amazing job."

## MAINTENANCE TIPS

### Friendly Reminder

Please remove hoses from outside faucets. If left during cold months, the water could freeze in the hose, causing the pipes inside the home to burst. Please note that if this happens, it is considered resident damage.

### Smoke Alarms

Smoke alarms that are properly installed and maintained play a vital role in reducing fire deaths and injuries. To ensure your smoke alarms are working properly throughout the year, the National Fire Protection Association recommends that families test their smoke alarms at least monthly by pushing the test button located on the face of the alarm. If you have any questions about testing the smoke alarms in your home, please contact maintenance at (413) 331-6511.

### Garbage Disposal

For homes that come equipped with a garbage disposal, please follow these tips when operating:

- Keep the drain stopper in when not in use.
- Remove the drain stopper, turn on the cold water, and keep it going during the entire operation to thoroughly flush food waste into the main wastewater lines.
- Turn on the wall switch to start the disposal and feed food waste directly into the disposal.
- Never put your fingers or hand or any utensil into a running disposal.
- Run the disposal until food grinding can no longer be heard.
- Do not put grease, bones, meat gristle, corncobs, glass, foil, vegetable peelings, bottle caps, cigarettes, or other very hard or fibrous foods down the garbage disposal. Grease can easily be disposed of by pouring into an empty jar then throwing the cooled, coagulated container into the rubbish.
- Never put chemical drain cleaners down the disposal, as serious corrosion and damage may result.

To troubleshoot, press the reset button located at the bottom of the unit and try the switch again. Call Maintenance at (413) 331-6511 and ask for instructions if the reset button cannot be located. Prior to calling, please try to recall what was recently processed by the disposal.

\* Please be aware, residents are responsible for any damage caused by improper use.

## UPCOMING COMMUNITY EVENTS

### Start your Day with Coffee & Donuts—Meet your New Community Team!

**Date:** Friday, January 9th

**Time:** 8:30 AM - 10:00 AM

**Location:** Community Center

Join us for coffee and donuts, and a chance to connect with your new Community Team!



# COMMUNITY EVENTS

## UPCOMING COMMUNITY EVENTS (CONTINUED)

### Hot Cocoa and Handmade Bookmarks

**Date:** Thursday, January 22nd

**Time:** 3:00 PM – 5:00 PM

**Location:** Community Center

Make your very own personalized bookmark and sip on some hot cocoa while enjoying time with friends and neighbors.



## UPCOMING LOCAL EVENTS

### Military, Veterans & Families Game Night

**Date:** Wednesday, January 14th

**Time:** 5:00 PM – 8:00 PM

**Location:** American Legion Post 452

Veteran Service Organizations across Massachusetts invite current service members, veterans, and their families to a free night of gaming! Enjoy classic favorites like chess, checkers, dominoes, Uno, and Battleship, retro consoles like NES and Atari, or modern options including PS5, Magic: The Gathering, Pokémon, and D&D one-shots—plus much more. Dinner, appetizers, and beverages are included! [More info here.](#)



### Western Mass Vegan Food Fest

**Date:** Sunday, January 25th

**Time:** 12:00 PM – 5:00 PM

**Location:** 142 Pleasant Street #103a Easthampton, MA 01027

Western Mass's very own little vegan food fest, a winter edition, scaled down but still featuring all your favorite vegan foods! [More info here.](#)



## COMMUNITY TRASH SCHEDULE

### New Trash Service & Pickup Day

We're pleased to announce that beginning this new year, Waste Management will be our community's new trash service provider. Please note that with this change, trash collection will now occur on **Mondays**. Waste Management's first collection is scheduled for **January 5, 2026**. Thank you for your patience during this change.

### What To Do With Extra Holiday Trash

All items must fit within the designated trash containers in order to be collected. Please break down cardboard boxes and place them inside the bin so that the lid can close securely. We appreciate your cooperation in helping keep our community safe, clean, and orderly during the holiday season.

*If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.*

**Community Contact**  
Jennifer Dorsey

✉ Jennifer.Dorsey@HuntCompanies.com

**Senior Director of Operations**  
Nancy Goodman

✉ Nancy.Goodman@HuntCompanies.com

# JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
				01 New Year's Day <b>OFFICE CLOSED</b>	02	03
04	05	06	07	08	09 Coffee & Donuts	10
11	12	13	14 Military, Veterans & Families Game Night	15	16	17
18	19 Martin Luther King Day <b>OFFICE CLOSED</b>	20	21	22 Hot Cocoa and Handmade Bookmarks	23	24
25 Western Mass Vegan Food Fest	26	27	28	29	30	31