

COMMUNITY DIRECTOR UPDATE

JULY 1, 2026

COMMUNITY TRASH SCHEDULE

Resident Guidelines: Residents are expected to return empty trash containers from the curb to their designated storage location promptly after collection, no later than the day of pickup. All trash bins should be returned to their storage area by Tuesday evening.

Residents in Quad Units: Trash containers must be stored in the shared area located at the end of the home behind the fence.

Please note that mattresses and furniture will **no longer be accepted** in the open-top container. Residents are responsible for arranging the disposal of these items independently. For convenience, the following mattress disposal option is available in Chicopee, MA:

Chicopee Drop-Off Center: Residents may drop off mattresses, box springs, and other approved items at the local drop-off center. Hours of operation are Tuesday through Friday, 8:00 AM to 4:30 PM, and Saturday, 8:00 AM to 12:00 PM.



Dumpsters that are located on Outer Dr beside the pool, do NOT belong to Westover Family Housing.

MAINTENANCE TIPS




Resident Portal Access

For the quickest service, please ensure you have access to the Resident Portal to submit non-emergency maintenance requests online. Using the portal helps our maintenance team respond efficiently and keep your home in great condition.

Emergency maintenance requests should always be called in directly to (413) 331-6511 and follow the prompt to be addressed immediately.



Office Contact Information

-  (413) 331-6511
-  WestoverLeasing@HuntCompanies.com
-  WestoverFamilyHousing.com

TRASH & RECYCLING

Trash & Recycling - Every Monday

- Please place bins at the curbside after 6:00 PM the evening before collection.
- Ensure bins are at the curb by 7:00 AM on collection day.
- All receptacles are to be removed and stored by 8:00 PM on collection day.

COMMUNITY NEWS

As summer vacation begins for many of the children in our community, we kindly ask all residents to remain mindful. Please be sure to observe the posted speed limit of 15 MPH at all times.

Pool Guidelines

The weather will be getting warmer, please remember the guidelines on pools – Use of small wading pools, not exceeding 12 inches in height, is authorized only under the following conditions:

- The water must not exceed 12 inches in depth and shall be emptied on a daily basis.
- Wading pools are to be constantly monitored by an adult during use and must not be left unattended while holding water.
- Pools are to be emptied, turned over, and properly stored when not in use.
- Grounds damaged by the pools must be restored by the resident.
- Hot tubs, swimming pools (anything that holds water in excess of 12 inches), spas, whirlpools, fountains, and ponds are prohibited.

PCS Season – Friendly reminder, if you and your family have received orders, a full 30 day notice needs to be fulfilled. If you have any questions on PCS'ing and submitting your notice to vacate, please reach out to the community center.

UPCOMING COMMUNITY EVENTS

NATIONAL SUGAR COOKIE DAY

Date: Thursday, July 9th

Time: 3:00 PM – 5:00 PM

Location: Community Center

It's National Sugar Cookie Day – and we're celebrating in the sweetest way possible! Join us for a fun community treat. Stop by, grab a sugar cookie, and top it off with a little ice cream!

UPCOMING LOCAL EVENTS

CONCERTS IN THE PARK - SPRINGFIELD

Date: Thursday Evenings in July

Time: 7:00 PM

Location: Forest Park, 200 Sumner Ave, Springfield, MA

Pack a picnic basket, bring a lawn chair or blanket, and enjoy free live music.

NATIONAL EMOJI DAY

Date: Friday, July 17th

Time: 3:00 PM – 5:00 PM

Location: Community Center

Stop by to receive some emoji collectables to celebrate.



NATIONAL LOLLIPOP DAY

Date: Saturday, July 25th

Time: All Day

Location: Community Center

Cruise by to receive a sweet treat!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Contact

Jennifer Dorsey

✉ Jennifer.Dorsey@HuntCompanies.com

Senior Director of Operations

Nancy Goodman

✉ Nancy.Goodman@HuntCompanies.com

JULY

SUN	MON	TUE	WED	THU	FRI	SAT
			01	02 Concerts in the Park Begin	03 OFFICE CLOSED	04 Independence Day
05	06	07	08	09 National Sugar Cookie Day	10	11
12	13	14	15	16	17 National Emoji Day	18
19	20	21	22	23	24	25 National Hire a Veteran Day National Lollipop Day
26	27	28	29 Army Chaplain Corps Anniversary	30	31	