

COMMUNITY DIRECTOR UPDATE SEPTEMBER 1, 2026

COMMUNITY NEWS

PCS Season Reminder

While PCS season is beginning to wind down, we are still welcoming new families to our community throughout September. Please be mindful of moving trucks, delivery vehicles, and families unloading belongings as they settle into their new homes. Extra patience and caution while driving can help ensure a safe and smooth move-in experience for our newest neighbors.



School Bus Safety Reminder

As students head back to school, please be extra vigilant when driving through the community. Be on the lookout for children waiting at bus stops, walking to and from bus stops, and crossing streets, especially during morning and afternoon bus pickup and drop-off times. Please obey all posted traffic signs and regulations. Traffic signs are in place to protect our residents and are not optional.

Additionally, please adhere to the posted speed limit of 15 MPH throughout the community. Slowing down and staying alert can help prevent accidents and keep our neighborhoods an enjoyable place for everyone.

Thank you for helping make our community a great place for children and families!

COMMUNITY TRASH SCHEDULE

Resident Guidelines: Residents are expected to return empty trash containers from the curb to their designated storage location promptly after collection, no later than the day of pickup. All trash bins should be returned to their storage area by Tuesday evening.

Residents in Quad Units: Trash containers must be stored in the shared area located at the end of the home behind the fence.

Please note that mattresses and furniture will **no longer be accepted** in the open-top container. Residents are responsible for arranging the disposal of these items independently. For convenience, the following mattress disposal option is available in Chicopee, MA:



Chicopee Drop-Off Center: Residents may drop off mattresses, box springs, and other approved items at the local drop-off center. Hours of operation are Tuesday through Friday, 8:00 AM to 4:30 PM, and Saturday, 8:00 AM to 12:00 PM.

Dumpsters that are located on Outer Dr beside the pool, do NOT belong to Westover Family Housing.

Office Contact Information

-  (413) 331-6511
-  WestoverLeasing@HuntCompanies.com
-  WestoverFamilyHousing.com

TRASH & RECYCLING

Trash & Recycling - Every Monday

- Please place bins at the curbside after 6:00 PM the evening before collection.
- Ensure bins are at the curb by 7:00 AM on collection day.
- All receptacles are to be removed and stored by 8:00 PM on collection day.

MAINTENANCE TIPS

Resident Portal Access

For the quickest service, please ensure you have access to the Resident Portal to submit non-emergency maintenance requests online. Using the portal helps our maintenance team respond efficiently and keep your home in great condition.

Emergency maintenance requests should always be called in directly to (413) 331-6511 and follow the prompt to be addressed immediately.



UPCOMING COMMUNITY EVENTS

DESIGN YOUR OWN PENCIL POUCH

Date: Friday, September 18th

Time: 4:00 PM – 6:00 PM

Location: Westover Community Center

Get ready for a fun and creative back-to-school activity! Join us at the Community Center and design your very own canvas pencil pouch. You will have the opportunity to personalize a blank canvas pouch using colorful markers and other craft supplies. Create a unique pencil pouch that's perfect for storing school supplies and showing off your personal style all year long. All supplies will be provided while they last. We look forward to seeing your creativity shine as we kick off the new school year!



FALL LEAF SUNCATCHERS

Date: Tuesday, September 29th

Time: 3:00 PM – 5:00 PM

Location: Westover Community Center

Stop by the Community Center for a fun fall craft activity and color your own fall-themed suncatcher. Residents can choose from seasonal designs, add bright autumn colors, and take home a festive decoration to hang in a sunny window. Supplies will be provided while they last.



UPCOMING LOCAL EVENT

THE BIG E

Date: Friday, September 18th – Sunday, October 4th

Time: Gate Opens at 8:00 AM

The Big E Bakery: 9:00 AM – 10:30 PM

Buildings and Craft Common: 10:00 AM – 10:00 PM

Avenue of States: 10:00 AM – 9:00 PM

Storowton Village Museum & Shops: 10:00 AM – 9:00 PM

New England Center: 10:00 AM – 9:00 PM

Midway: Sunday–Thursday, 11:00 AM – 10:00 PM; Friday–Saturday, 10:00 AM – 11:00 PM

Location: 1305 Memorial Ave West Springfield MA 01089



The Big E is the largest event on the East Coast and the fourth-largest fair in North America, featuring live entertainment, unique attractions, delicious food, and the best of New England. Highlights include The Big Parade, the Dingle Peninsula Showcase, the North American Midway, the Avenue of States, Storowton Village Museum, Farm-A-Rama, and more. There's something for everyone to enjoy!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Contact

Jennifer Dorsey

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Senior Director of Operations

Nancy Goodman

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2026

SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
		01	02	03	04	05
06	07 Labor Day OFFICE CLOSED	08	09	10	11 Patriot Day	12
13	14	15	16	17	18 Air Force Birthday National POW/MIA Recognition Day Design Your Own Pencil Pouch	19
20	21	22 First Day Of Fall	23	24	25	26
27 Gold Star Mother's Day	28	29 Fall Leaf Suncatchers The Big E	30			