



**WESTOVER**  
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

# COMMUNITY DIRECTOR UPDATE SEPTEMBER 1, 2025

## COMMUNITY NEWS

We are excited to share with you that the recent pavement repairs throughout our community have been successfully completed! These upgrades enhance the safety, appearance, and overall experience of our neighborhood. But we're not stopping there—additional work is scheduled to improve curb conditions and restripe walkways, ensuring our roads and pedestrian paths remain in top shape.

As we continue to invest in our community's infrastructure, we kindly remind all residents of their important role in maintaining the overall appearance of their homes. This includes keeping balconies, porches, and exterior areas neat, clean, and free of clutter. A tidy exterior not only reflects pride in your home but also contributes to the welcoming atmosphere we all enjoy.

## MAINTENANCE TIPS

**Hunt Resident App and Online Portal:** Did you know you can use the Hunt Resident App and Online Portal to submit routine maintenance requests? It's a quick and easy way to manage your home needs! Plus, you can view your open work orders and service history right from the app.

- *Routine Requests Only:* Please note that the Online Portal/Mobile Application should only be used to place routine work orders. If you have an emergency or urgent work order, please contact the maintenance department any time, day or night, by calling (413) 331-6511 and pressing 1.
- If you have questions about an open work order, please call our office at (413) 331-6511 and press 2 during regular office hours for updates. Please note: If a duplicate work order is placed, and the first one has not been completed, the new request will be cancelled and will merge with the original request.

We work hard to complete all work orders promptly. If you have questions about open or recently completed requests, please contact our office.

**Grilling Safety Tips for Summer Barbecues:** Keep your cookouts safe and have fun with these quick tips.

- Always grill outdoors, away from buildings, balconies, and trees. Set your grill on a flat surface and use a grill mat to prevent tipping.
- Clean and remove any charcoal and grease buildup, disposing of it in a metal container. If the flame goes out on a gas grill, turn off the gas and wait a few minutes before re-lighting.
- If you are grilling, never walk away, leaving your grill unattended. Always keep children and pets at a safe distance. Use starter fluid only on unlit charcoal and never add it to a live flame.
- For safety purposes, be sure to wear close-fitting clothing and shoes when grilling.
- Lastly, remember never to use water on a grease fire. Keep baking soda and a fire extinguisher nearby to extinguish any fire.

## Office Contact Information



(413) 331-6511



[Westoverleasing@huntcompanies.com](mailto:Westoverleasing@huntcompanies.com)



[www.westoverfamilyhousing.com](http://www.westoverfamilyhousing.com)

## TRASH & RECYCLING

**Trash** - Every Wednesday

**Recycling** - Every Other Wednesday

Please place bins at the curbside after 6:00 PM the evening before collection. Ensure bins are at the curb by 7:00 AM on collection day. All receptacles are to be removed and stored by 8:00 PM on collection day.

# COMMUNITY UPDATES

## RESIDENT REVIEWS

- ★ "The maintenance team was very prompt, caring, and professional!"
- ★ "Maintenance was very friendly, helpful, and quick! Thank you"
- ★ "Lorraine was extremely nice and personable, and I am grateful for her help."

## TEAM UPDATES

We're thrilled to welcome John "Phillip" Rivera, our new Resident Services Specialist to the Westover Family Housing team! He joined us at the end of August and brings valuable experience in leasing, customer service, and resident services. His background and enthusiasm make him a fantastic addition to our community, and we're excited to have him on board!



## UPCOMING COMMUNITY EVENTS

### FALL KICKOFF & CIDER SOCIAL

**Date:** Friday, September 12<sup>th</sup>

**Time:** 3:00 PM – 4:30 PM

**Location:** Westover Community Center

Join us in celebrating the start of a new season! Stop by for some warm apple cider and light refreshments, and enjoy the taste of fall with your community!

### FALL-TASTIC CREATIONS

**Date:** Wednesday, September 24<sup>th</sup>

**Time:** 2:00 PM – 4:00 PM

**Location:** Westover Community Center

Celebrate the cozy colors and creative spirit of fall by making your own DIY fall suncatcher.

## UPCOMING LOCAL EVENTS

### 2025 BRIMFIELD FALL ANTIQUE FLEA MARKET

**Date:** September 2<sup>nd</sup> – 7<sup>th</sup>

**Time:** 8:00 AM – 5:00 PM

**Location:** Downtown Main Street, Brimfield, MA

The fall antique flea market brings an array of dealers and vendors offering the freshest deals, merchandise, and antiques. For more information, go to their [website here](#).

### FRANKLIN COUNTY FAIR

**Date:** September 4<sup>th</sup> – 7<sup>th</sup>

**Location:** Franklin County Fairgrounds at 89 Wisdom Way, Greenfield, MA

This year's fair will include a parade, bingo, midway entertainment, demo derby, contests, draft horses, livestock shows and sale, truck and tractor pull, open class exhibits, vendors, fair food, and more. For more information, go to their [website](#).

*If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.*

**Community Director**  
**Maria Figueroa**

✉ [Maria.Figueroa@huntcompanies.com](mailto:Maria.Figueroa@huntcompanies.com)

**Senior Director of Operations**  
**Nancy Goodman**

✉ [Nancy.Goodman@huntcompanies.com](mailto:Nancy.Goodman@huntcompanies.com)

2025

# SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01 Labor Day OFFICE CLOSED	02 Brimfield Fall Antique Flea Market (2 <sup>nd</sup> - 7 <sup>th</sup> )	03	04 Franklin County Fair (4 <sup>th</sup> - 7 <sup>th</sup> )	05	06
07	08	09	10	11 Patriot Day	12	13
14	15	16 Fall Kickoff & Cider Social	17	18 Air Force Birthday	19 National POW/MIA Recognition Day	20
21	22 First Day Of Fall	23	24 Fall-Tastic Creations	25	26	27
28 Gold Star Mother's Day	29	30				